

Marchesini Group S.p.A.

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Reg. Enrolment Bologna Businesses and Tax Code: 039439
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pec@pec.marchesini.com
Fully paid-up share capital € 12,528,600.00

MARCHESINI GROUP'S QUALITY POLICY

The Gruppo Marchesini focuses greatly on Customer needs, and the entire Quality Management System has been organised with a view to:

- Guaranteeing the supply of products/services compliant with Customer's requests;
- Guaranteeing Customer satisfaction;
- Implementing continuous improvement work.

The above is always done in compliance with the legislation in force, carefully training its resources and with particular involvement of its suppliers.

By implementing an approach for processes, the Gruppo Marchesini plans and controls its activities by carefully assessing the risks in order to:

- Identify, assess and deal with risks linked to the processes;
- Making the most of and improving the opportunities associated with the organisation context.

In attempting to achieve these objectives, the Gruppo Marchesini Management defines a set of indicators that can be used to monitor the crucial aspects of its organisation,

- Process performances;
- Customer Satisfaction.

As well as the above, the Gruppo Marchesini focuses strongly on assessing the efficiency and effectiveness of its products and services in order to improve its organisation and guarantee greater Customer satisfaction.

For that purpose, Gruppo Marchesini keeps its Quality Management System compliant with the requirements of ISO 9001 standard, delegating management of this to the Control Group, and delegating the monitoring of system application to the Quality Assurance Manager.

Pianoro, 14 March 2022

*Pietro Cassani
Chief Executive Officer*